Memo

Kingsey Falls, March 9, 2020

Subject: Covid-19

Dear clients,

In light of the international spread of Covid-19, Cascades would like to inform you that it is closely monitoring the situation and prioritizing the protection of its employees, operations and supply chain.

Based on the information received from our governments and Cascades Health Centre of Expertise, we understand that the risk of disruption to our operations remains low.

Since Covid-19 became present in the population, our supply chain has taken the necessary measures to secure our operations and ensure the continuity of services. Our Health Centre of Expertise has also taken initiatives to inform employees about necessary personal protective measures.

We wish to thank you for your support.

Hugo D'Amours Vice-President, Communications, Public Affairs and Sustainable Development Cascades Inc.

cc: Members of the Management Committee Cascades Health Centre of Expertise

